

# Thames hospice

## Repair Shed Assistant – Reading Superstore

### Volunteer Role Description

**Location:** Thames Hospice Superstore - Richfield Avenue, Caversham, Reading RG1 8EQ

**Hours:** Flexible - shop opening hours Monday to Saturday, 9:00am – 5:00pm, Sunday 10:00am – 4:00pm

**Length of commitment:** Ongoing

**Volunteer Manager:** Superstore Manager

Our Superstore is open to the public selling fashion, furniture, Homeware and electrical items. We have an upcycling studio on site, alongside a Repair shed, Haberdashery department and tailoring service. Our café is open daily. A Distribution Centre is based at the same location and operates as the Hub for our local shops. Collection and Delivery of furniture is coordinated via the Superstore Bookings line. Donated furniture arrives daily.

### Purpose of Role

To help Thames Hospice generate the income to provide services and care to patients with life limiting illness and to support their families and carers.

To assist in repairing items bought in by the public.

To assist in repairing and upcycling of donated items that we cannot sell as donated. To explore ways to recycle unsellable items to increase our income and reduce recycling.

To support, where needed across the Superstore site.

### Main Tasks

- Selecting and repairing of donated items
- Answering customer enquiries
- Maintaining a clean and safe working environment
- Promoting Gift Aid, the Hospice Lottery and other incentives

### Training and Support

- We will provide the training you need to feel confident in the role
- The shop manager and other employees will be available give advice and assist you, as well as other experienced volunteers in the team
- You will receive annual mandatory Health and Safety training

### Knowledge, Skills and Abilities Required

- Carpentry and DIY skills
- To be interested in the work of Thames Hospice
- Good communication and interpersonal skills
- The ability to get along with people and work as part of a team

Thames Hospice, Windsor Road, Bray, SL6 2DN  
Call 01753 842121

[www.thameshospice.org.uk](http://www.thameshospice.org.uk)    

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- Ability to lift and move homeware and furniture items

## Call to Action

- Email [volunteers@thameshospice.org.uk](mailto:volunteers@thameshospice.org.uk) to register your interest and availability

## Thames Hospice Values

*Compassion, Ambition, Respect, Excellence*

Thames hospice is committed to being an equal opportunities organisation; to promoting equal opportunities and preventing discrimination. Thames hospice is also committed to safeguarding and promoting the welfare of all service users, volunteers and staff and expects all volunteers and staff to share this commitment.

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