



Haberdashery and Tailoring Assistant – Reading Superstore

Volunteer Role Description

Location: Thames Hospice Superstore - Richfield Avenue, Caversham Reading, RG1 8EQ

Hours: Flexible: shop opening hours Monday to Saturday, 9:00am – 5:00pm, Sunday 10:00am – 4:00pm

Volunteer Manager: Superstore Manager

Our Superstore is open to the public selling fashion, furniture, Homeware and electrical items. We have an upcycling studio on site, alongside a Repair shed, haberdashery department and a tailoring service. Our café is open daily. A Distribution Centre is based at the same location and operates as the Hub for our local shops. Collection and Delivery of furniture is coordinated via the Superstore Bookings line. Donated furniture arrives daily.

Purpose of Role

To help Thames Hospice generate the income to provide services and care to patients with life limiting illness and to support their families and carers.

To prepare for sale haberdashery donations and maintain this department. To assist our tailoring team in offering a repair and alteration service to customers thus enhancing our recycling capabilities.

To use donated haberdashery items to create new item for sale.

To support, where needed across the Superstore site.

Main Tasks

- Talking to customers and making them feel welcome in the shop
- Advising and helping customers as they browse
- Promoting our tailoring and alteration service
- Receive donated haberdashery goods and sort, price and prepare for sale
- Answering customer enquiries
- Carrying out alterations
- Use craft / sewing skills to create items

Training and Support

- We will provide the training you need to feel confident in the role
- The shop manager and other employees will be available give advice and assist you, as well as other experienced volunteers in the team
- You will receive annual mandatory Health and Safety training

Knowledge, Skills and Abilities Required

- To be interested in the work of Thames Hospice
- An interest in tailoring and haberdashery
- An ability to carry out alterations

Thames Hospice, Windsor Road, Bray, SL6 2DN
Call 01753 842121

www.thameshospice.org.uk    

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Thames hospice

- Good communication and interpersonal skills
- The ability to get along with people and work as part of a team

Call to Action

- Email volunteers@thameshospice.org.uk to register your interest and availability

Thames Hospice Values

Compassion, Ambition, Respect, Excellence

Thames hospice is committed to being an equal opportunities organisation; to promoting equal opportunities and preventing discrimination. Thames hospice is also committed to safeguarding and promoting the welfare of all service users, volunteers and staff and expects all volunteers and staff to share this commitment.

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