

## **Volunteer Role Description**

Role: Distribution Centre Delivery Assistant

Location: Distribution Centre, 9/10 Reform Road, Maidenhead

Hours: Flexible, generally a 4 hour shift per week

Length of commitment: Ongoing

Volunteer Manager: Distribution Centre Manager

#### Purpose of role

To support the Delivery drivers with collection and delivery to various locations across East Berkshire and South Buckinghamshire.

#### **Main Tasks**

- Accompany the drivers to collect and deliver furniture items to and from customers' homes •
- Accompany the drivers when delivering and collecting from anyone of our 22 shops

### **Training & Support**

- Annual Health and Safety and Manual Handling
- On the job supervision and support

# **Special Conditions**

Mandatory Health and Safety Training

## Knowledge, Skills & Abilities Required

- Some heavy lifting will be involved
- To be physical fit as moving stock up and down stairs in some stores
- Good communication and interpersonal skills
- The ability to get along with people and work as part of a team
- To be interested in the work of Thames Hospice

## **Thames Hospice Values**

Compassion, Ambition, Respect, Excellence

Thames Hospice is committed to being an equal opportunities organisation; to promoting equal opportunities and preventing discrimination. Thames Hospice is also committed to safeguarding and promoting the welfare of all service users, volunteers and staff and expects all volunteers and staff to share this commitment.

Thames Hospice, Windsor Road, Bray, SL6 2DN Call 01753 842121







Charity No 1108298. Registered address: As above