

# Thames hospice

## Volunteer Role Description

**Role:** Children & Young Person Peer Group Assistant

**Location:** Thames Hospice, Bray Lake

**Hours:** Flexible, approximately 10 hours per month

**Length of commitment:** Ongoing on a monthly basis

(Blocks of 6 consecutive Tuesdays 4:30 – 6:15pm and ad hoc Children & Families event days)

**Volunteer Manager:** Children & Families Team

## Purpose of role

To assist the Children & Families Team supporting children & Carers affected by the loss of a loved one in a supportive group environment or one of our Event days.

## Main tasks

- Talking to and supporting bereaved children and carers
- To maintain confidentiality at all times, sharing information only with the Children & Families support team
- Prepare room, arrange seating, refreshments etc., as required
- Meet and greet Children & Families from 4.30 making sure they have signed in
- Remaining in reception for late arrivals
- Leave room clean and tidy at the end of the session
- Attend reflective session with Children & Families Team

## Training and Support

- Communication Skills Level 1 to help you feel supported and confident in this role
- Full support will be given to help volunteers understand and carry out any aspect of the role as appropriate
- Attend reflective session with Children & Families Team
- Mandatory Health and Safety training

## Special conditions

- You must be aged 18 or over
- Before starting this role, we require a satisfactory Enhanced Disclosure and Barring check which will then be reviewed on a rolling 3 yearly basis
- The role is subject to satisfactory references and a trial period, followed by a review meeting with a Children & Families team worker

Windsor Road, Maidenhead, SL6 2DN

Call 01753 842121

[www.thameshospice.org.uk](http://www.thameshospice.org.uk)    

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## Knowledge, skills and abilities required

- To be interested in supporting the work of Thames Hospice
- Enjoy working with Children & Young People
- Be able to communicate well with the ability to further develop these skills
- Good interpersonal skills
- Enthusiasm for voluntary work
- To be welcoming and supportive to new comers
- Ability to work with a wide range of Young People
- Ability to understand and empathise
- Ability to get along with people and work as part of a team

## Thames Hospice Values

*Compassion, Ambition, Respect, Excellence*

Thames Hospice is committed to being an equal opportunities organisation; to promoting equal opportunities and preventing discrimination. Thames Hospice is also committed to safeguarding and promoting the welfare of all service users, volunteers and staff and expects all volunteers and staff to share this commitment.

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