

Thames hospice

Volunteer Role Description

Role: Collection Box Volunteer

Locations: In your local community within the Thames Hospice catchment

Hours: Once or twice a month or as and when needed

Volunteer Manager: Alison Evans, Head of Community & Event Fundraising

Purpose of role

Currently, we raise around £20,000 a year through our collection boxes and with our new state of the art build on the horizon, we need to raise even more money and awareness than ever.

Collection box volunteers check the collection boxes that are in their local area, replacing those which are full with empty ones whilst also being on the lookout for new possible sites. Collection box volunteers work closely with the Fundraising team to make sure that there are good connections between Thames Hospice and business owners, etc. who host collection boxes.

Volunteering just two hours of your time a month will help to raise the money needed to make sure more local people and their families get the care and support they need at the end of their lives.

What's more, you can volunteer at times that fit in with you in a sociable and rewarding role!

Main tasks

- Placing boxes in your local community (pubs, cafes, hairdressers, post office etc.) and picking them up when full
- To ensure our collecting boxes in your area are regularly collected and replaced
- To increase the number of collecting boxes we have in your area

Transport

You will need to be able to collect the full boxes and return them to the main Hospice. You can claim reasonable travelling expenses.

Training and Support

- Full induction on all aspects of this role
- All necessary materials and equipment are provided
- Support available during usual office hours via the Community Fundraiser and Fundraising Team
- We will provide guidance in community prospects as required

The Benefits

- Utilise your local knowledge and connections as meet new people in your local community
- Being part of our exciting new build and of the friendly Thames Hospice Fundraising team
- Finding out more about the work of Thames Hospice and other volunteering opportunities
- Something new and different to add to your CV

Pine Lodge, Hatch Lane, Windsor, Berkshire SL4 3RW

Call 01753 842121

www.thameshospice.org.uk

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Knowledge, skills and abilities required

- Good knowledge of your local community
- Good communication skills, including a polite, friendly and confident manner
- Accurate record keeping
- Ability to collect and deliver collection boxes from and to the Hospice
- Some of the boxes can be heavy so you will need a degree of physical fitness

Special conditions

- Over 18
- The role is also subject to satisfactory references and a trial period

Thames Hospice is committed to being an equal opportunities organisation. It is committed to promoting equal opportunities and preventing discrimination. This policy applies to both its service delivery and to its own employment practices. You will be willing and able to demonstrate commitment to Thames Hospice Equal Opportunities Policy.

Our Values

Our values are the essence of our culture and inspire our behaviour. They are:

Compassion – we treat everyone with kindness and compassion, providing a secure and caring environment.

Excellence – we are committed to delivering and demonstrating excellence in everything we do.

Collaboration – we recognise the best quality of care is achieved when we work as a team, leveraging the skills and experience of individuals as well as our healthcare and community partners.

Integrity – we always act with integrity and strive to demonstrate ethical standards of behaviour.

Respect – we believe in treating everyone with dignity and respect.

Ambition – our desire and determination to succeed in meeting the growing needs of our local community.

Commitment – we are committed to providing the best palliative and end of life care to all who need us now and in the future.